

SW-01428A-09-0103
W-01427A-09-0104



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ORIGINAL

ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

Investigator: Jenny Gomez

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion **No.** 2009 80340

Date: 7/13/2009

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Complaint By: **First:** John R & Adina C. **Last:** Hammond

Account Name: John R & Adina C. Hammond

Home: [REDACTED]

Street: [REDACTED]

Work:

City: Goodyear

CBR:

State: AZ

Zip: [REDACTED]

is:

Utility Company: Litchfield Park Service Company

Division: Water

Contact Name: [REDACTED]

Contact Phone: [REDACTED]

Nature of Complaint:

Docket No. SW 01428A-09-0103 / W01427A-09-0104

July 1, 2009

Arizona Corporation Commission
1300 W. Washington Street First Floor
Phoenix, AZ 85007-2929

Enclosed is a comparison of our April 2009 water and sewer bill using the Litchfield Park Service Company (LPSCO) current and proposed rates. The proposed rates would result in a 94% increase. To say this is very disturbing is an understatement, but it's the best we can come up with right now.

We understand that LPSCO must be able to recover those costs that are essential. However, the additional costs they are asking to recover now must be very significant to result in such a large increase in rates and should have been approved by the commission. If they were, then they should have been recovered currently rather than let them accumulate. Since that didn't happen, then recovery should be spread out over a number of years. An increase such as this all at once would be a severe blow to many family budgets. To let costs accumulate for so long without recovery does not demonstrate good business practices by LPSCO. If they weren't approved, then approval of the commission should be required before any are passed on to the customer.

In summary, if an increase in rates is justified, we urge you to do your best to structure it so that it is manageable for the customer even if it results in a multiyear implementation.

Sincerely yours,

John R. Hammond
Adina C. Hammond
[REDACTED]

Arizona Corporation Commission
DOCKETED

JUL 14 2009

DOCKETED BY [REDACTED]

RECEIVED
JUL 14 P 4: 10
CORP COMMISSION
DOCKET CONTROL

ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

Goodyear, AZ [REDACTED]
Enclosure: Cost comparison

cc: LPSCO
End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

July 13, 2009

Called consumer and left a detailed message regarding their opinion on Litchfield Park Service Company (LPSCO) rate case. I advised that their opinion will be filed with the Docket Control Center of the Arizona Corporation Commission to be made part of the record. I left my name and 1-800-535-0148 number if they have any questions relating to this issue.

RE: LITCHFIELD PARK SERVICE COMPANY (LPSCO)

Opinion noted and filed in the Litchfield Park Service Company rate case in docket no. SW 01428A-09-0103 / W 01427A-09-104

End of Comments

Date Completed: 7/13/2009

Opinion No. 2009 - 80340
